



Information Sharing Centres - ISC
Project Update
2nd September 2014

Previously:

In 2012, KRC identified a need for a mechanism that promoted information sharing for refugees, in order for refugees to be able to make informed decisions about their futures. With CCSDPTs assistance, a model for information sharing in camps has been developed by the community through a series of camp based consultations and community meetings. Following the development of the model for sharing information the project was launched in two pilot camps – Tham Hin and Baan Mai Nai Soi.

Tham Hin:

The Grand Opening for the ISC in Tham Hin took place on 26th March 2014 and the ISC was operational for 3 – 4 months. Due to issues around staff availability and limited support for the ISC team the Tham Hin ISC is currently not operational. Tham Hin Camp Committee and KRC are working to recruit more staff and CCSDPT will provide further training to the team when recruitment has been completed.

Baan Mai Nai Soi

Set-up of the ISC and training of the team took place throughout April 2014 and the ISC in Baan Mai Nai Soi was officially opened on 25th April 2014. The team have been busy carrying out promotional activities and are receiving a consistent number of inquiries and requests for information. The ISC team in Baan Mai Nai Soi have assisted in working to improve processes of the setup and operation.

Following on from the pilot:

CCSDPT recruited a third party consultant to carry out a review of the set up process (not operation) of the ISCs in Tham Hin and Baan Mai Nai Soi, which was carried out during May. The review involved getting feedback from ISC staff in both camps, representatives from camp committees, CCSDPT staff, KRC and KnRC representatives. An analysis of the findings was carried out and from this some amendments have been made to the process for rolling out to the other camps.

Umpiem Mai:

The initial visits to camp committee, confirmation of a suitable location for the ISC and staff training took place in Umpiem Mai in June. A last minute change to the building that had been previously agreed on caused a delay and training was put on hold until a new building was confirmed. During this delay staff who attended the original training left so new members had to be recruited. The KYO office was assigned to become the new ISC and CCSDPT carried out the remainder of the training at the beginning of August. The centre is now operational and the ISC team are focusing on promotional activities. The Grand Opening celebration is expected to take place sometime in September or October.

Nupo:

CCSDPT staff made the initial visit to the Nupo Camp Committee in June and during this visit the camp committee advised they had already identified a building. TBC carried out a shelter assessment shortly after this time. CCSDPT went back to Nupo on the 4th August and carried out a full day training session for all section leaders and some camp committee members – prior to recruitment commencing. Recruitment was successful and the required building repairs were made during late August. CCSDPT commences two weeks of training on Tuesday 2nd September and will return again later in September for further training. The centre will be operational by mid-September and the Grand Opening is expected to take place in October.

What is next?

CCSDPT will deliver training in Ban Don Yang during September and October. CCSDPT also hopes to revisit Tham Hin during this time to deliver more training to the newly recruited team members of the ISC. CCSDPT expects to move onto training and set up in Mae La camp during November and December. The training schedule currently provides each ISC and team with CCSDPT support and training for a period of 3 weeks (usually two weeks together and one week 2 – 3 weeks later). During this period CCSDPT is also visiting the already open ISCs and working to process requests for information that come from the ISCs. CCSDPT has a new Field Liaison Officer starting in November 2014 who will provide more on-going support in the field.

The Information Sharing Centres and their staff need support.

Please support the teams by visiting the ISCs.

Please contribute any information that should be shared with the community.

If you have any questions or would like further information please contact CCSDPT directly – gemma@ccsdpt.org